



LOCATION	West Allis, WI
ARCHITECT	Zimmerman Architectural Studios
DISTRIBUTOR	Milwaukee Millwork
GENERAL CONTRACTOR	Moore Contracting
YEAR BUILT	2019

The West

Traditional design, modern conveniences and unparalleled amenities are at the heart of The West. Located in a resurgent historic West Allis neighborhood, The West is one of the many luxury apartment communities the Mandel Group has developed in Metropolitan Milwaukee and the greater Midwest.

Built in 2019, the West is suited up with a full collection of PDQ door hardware; CL Interconnected locks for apartment entry doors, GP Grade1 cylindrical locks for common and storage areas, 7100 and 5500 Series Grade 1 door closers, and 6200 Series Grade 1, exit devices with trim. The apartment entry locks have removable SFIC interchangeable cores. Read on to see how the removable cores solve a major multi-family problem.

The West

Sam Sousek, the Senior Multi-Site Community Manager of the West has often dealt with the problem of tenants moving out and taking the apartment key with them. Sam said, "This practice creates a major safety and security problem, the individual could come back at a later date and gain access to the building and the apartment." To fix the situation a locksmith must re-key the lock. Can you image the hassle and cost of having to do this for a 177-unit property?

Mandel's development team found a quick and easy solution. The West apartment door locks include a removable key cylinder core. As soon as a tenant moves out, the old key cylinder is swapped out with a new one. The old key doesn't work, problem solved.

Sam has been happy with the PDQ door hardware, but also impressed with the support from the factory and PDQ's local rep, Jeff Loss of DA Loss Associates. "PDQ and Jeff Loss didn't just sell locks" said Sam, "they sold the service to keep my locks and building running. If there was a problem it could have been out of sight, out of mind but instead, Jeff was there to resolve the issue. It is really nice to work with a company and sales rep that really care about their customer."

Good product and service pays off. The Mandel Group had such a great experience they asked the PDQ team to work on the new Sona Lofts project being built across the street from The West.

Product(s) Used:

- CL SFIC
- GP
- 7100
- 6200
- 5300